

## Terms & Conditions

This paragraph describes the terms and conditions applicable to the use of the content, products and/or services of the Extended Family website owned by Extended Suites S.A. de C.V.

To make use of the content, products and/or services of the website, the user must be subject to these terms and conditions.

### *I. PURPOSE*

The purpose is to regulate the access and use of content, products and/or services available to the general public in the domain <https://www.extendedsuites.com.mx>

The owner reserves the right to make any type of modification to the website at any time and without prior notice, the user accepts such modifications.

Access to the website by the user is free of charge, the use of the content, products and/or services does not imply a subscription cost for the user.

The website admits access to persons of legal age and is not responsible for non-compliance with this.

The website is intended for users residing in Mexico and complies with the legislation established in that country, if the user resides in another country and decides to access the website, he/she will do so under his/her own responsibility.

The administration of the website may be exercised by third parties, i.e. persons other than the owner, without affecting these terms and conditions.

### *II. USER*

User activity on the website such as posts or comments shall be subject to these terms and conditions. The user undertakes to use the content, products and/or services lawfully, without breaching morality or public order, refraining from carrying out any act that affects the rights of third parties or the operation of the website.

The user undertakes to provide truthful information in the website forms.

Access to the website does not imply a relationship between the user and the owner of the website.

The user declares to be of legal age and to have the legal capacity to abide by these terms and conditions.

### *III. ACCESS TO AND NAVIGATION ON THE WEBSITE*

The owner does not guarantee the continuity and availability of content, products and / or services on the website, will take actions to promote the proper functioning of the website without any responsibility.

The owner is not responsible for the software being free of errors that may cause damage to the software and/or hardware of the equipment from which the user accesses the website. Likewise, it shall not be liable for any damage caused by accessing and/or using the website.

### *IV. REQUIREMENTS TO BE A MEMBER OF FAMILY EXTENDED, TYPES OF MEMBERSHIPS & BENEFITS*

To be eligible for this benefit, the user must register through the page <https://www.extendedsuites.com.mx> in the **Extended Family program (Loyalty Plan) in which the following information is requested:**

- Have an email address and Facebook or Google username
- Provide your personal data such as name, company name (if applicable), billing data such as your proof of current tax situation. The information provided is treated in accordance with the privacy notice.
- Once enrolled in the Loyalty Plan, you have a 10% discount (applies to the rate shown on the website).

There are three types of memberships, namely:

Nightly requirements to access the plans:		
EXTENDED FAMILY SILVER	EXTENDED FAMILY GOLDEN	EXTENDED FAMILY PLATINUM
60 NIGHTS IN 6 MONTHS ↓ NIGHT 61 IS FREE	80 NIGHTS IN 6 MONTHS ↓ NIGHT 81 IS FREE	100 NIGHTS IN 6 MONTHS ↓ NIGHT 101 IS FREE
<b>12% Discount</b> on the Web Rate of the respective Property	<b>15% Discount</b> on the Web Rate of the respective Property	<b>20% Discount</b> on the Web Rate of the respective Property
<b>TO MAKE ANY OF THE THREE TYPES OF MEMBERSHIP APPLICABLE:</b> <ol style="list-style-type: none"> <li>1) THE NAME OF THE PERSON BOOKING MUST BE THE SAME PERSON WHO IS HOSTING,</li> <li>2) MEMBERSHIP APPLIES ONLY AS AN INDIVIDUAL (NO COMPANIES, AGREEMENTS, GROUPS)</li> <li>3) PLATINUM MEMBERSHIP IS THE HIGHEST LEVEL OF BENEFITS YOU HAVE.</li> </ol>		

Exceptions:

o Not applicable in the case of companies or groups that have an agreement.

Once registered, in order to be valid, the benefit must be:

- Make the reservation online
- Membership plans are focused on providing benefits to guests who wish to join such plans.
- These plans are applicable at any of the 11 Extended Suites properties located in Mexico.
- Each time the level is upgraded, an informative email will be sent to the guest about the level change.
- Applies to nights stay in all locations where Extended Suites has a presence.
- Upgrades between each membership, provided that:
  - ✓ The minimum number of nights requirement for the indicated period of time. If it is not fulfilled in that period of time, the benefits are lost and the cycle or process of the types of memberships starts again.
  - ✓ Apply the discount when the payment is in a single exhibition with no reservation restriction in order to account for the first discount.
  - ✓ If the time requirements are not met, it will not be possible to advance to the next level.
  - ✓ To be applicable with the promotion, it must be Payment at the Hotel.
  - ✓ Does not apply to months without interest or other promotions.
  - ✓ Reservations may be modified or cancelled free of charge up to 24 hours prior to arrival.
  - ✓ In case of not notifying before 24 hours of arrival, subsequent cancellations or no show, are penalized with the first night of your reservation.

Benefits by membership type are as follows:

a) Extended Family Silver



- Night 61 is free,
- Additional 12% discount on the reservation cost (based on the rate shown on the Extended Suites page),
- 1 bottle of water 1 liter\*
- 2 tokens\*\*
- Early check-in is at 02:00 pm (subject to availability of rooms on property)
- Late check-out is at 1:00 pm (subject to room availability at the property)

Clarifications:

- ✓ Water bottles are per stay, on the seventh day of stay, cleaning will be carried out and water bottles will be available again.
- ✓ The token provided is per stay, corresponding to two tokens per stay.
- ✓ Early check in and late check out (subject to availability at the property).
- ✓ It is cumulative per booking, not per account

b) Extended Family Golden



- Night 81 is free
- Additional 15% discount on the reservation cost (based on the rate shown on the Extended Suites page)
- 1 bottle of water 1 liter
- 2 Token
- Early check-in is at 02:00 pm (subject to availability of rooms on property)
- Late check-out is at 1:00 pm (subject to room availability at the property)

Clarifications:

- ✓ Bottles of water are per stay.
- ✓ The token provided is per stay.
- ✓ Check-in as well as check-out (subject to room availability at the property)
- ✓ It is cumulative per booking, not per account.

c) Extended Family Platinum



- Night 101 is free
- Additional 20% discount on the reservation cost (based on the rate shown on the Extended Suites page)
- 1 bottle of water 1 liter \*
- 2 tokens\*\*
- Early check-in is at 02:00 pm (subject to room availability at the property)
- Late check-out is at 1:00 pm, (subject to room availability at the property)
- Cleaning twice every 7 days

- Kitchen Kit with 50% off\*\*\*\*\*

Clarifications:

- ✓ Bottles of water are per stay.
- ✓ The token provided is per stay.
- ✓ Both check in and check out as long as there is availability at the property
- ✓ On the third day of your stay, the room will be cleaned.
- ✓ Any kitchen kit can be purchased at a 50% discount. Apply one kit per stay.

Note: All of these benefits are not cumulative. In the case of the free night, it is subject to availability of the property. The Rate Plan is based on the rate shown on the Extended Suites website.

#### *IV. PRIVACY AND DATA PROTECTION POLICY*

In accordance with the provisions of the Federal Law on the Protection of Personal Data in Possession of Private Parties, the owner undertakes to take the necessary measures to guarantee the security of the user, preventing improper use of the personal data that the user provides on the website.

The owner will verify that the personal data contained in the databases are correct, truthful and current, as well as that they are used only for the purpose for which they were collected.

The use of personal data will be limited to the provisions of the Privacy Notice available at <https://www.extendedsuites.com.mx/es/politica-de-privacidad/>.

Extended Suites reserves the right to make any type of modification to the Privacy Notice at any time and without prior notice, in accordance with its needs or changes in applicable legislation, the user accepts such modifications.

The website involves the use of cookies which are small amounts of information that are stored in the browser used by the user such as login data, user preferences, date and time the website is accessed, sites visited and IP address, this information is anonymous and will only be used to improve the website. Cookies make navigation easier and more user-friendly, however, the user can disable them at any time from their browser on the understanding that this may affect some functions of the website.

#### *V. LINKING POLICY*

The website may contain links to other websites belonging to third parties for which it is not responsible.

#### *VI. INTELLECTUAL AND INDUSTRIAL PROPERTY POLICY*

The owner declares that it has the intellectual and industrial property rights of the website, including images, audio or video files, logos, trademarks, colors, structures, typographies, designs and other elements that distinguish it, protected by Mexican and international legislation on intellectual and industrial property.

The user agrees to respect the industrial and intellectual property rights of the owner by being able to view the elements of the website, store, copy and print them exclusively for personal use.

#### *VII. APPLICABLE LAW AND JURISDICTION*

The relationship between the user and the owner shall be governed by the laws applicable in Mexico.

Extended Suites is not responsible for the improper use of the content, products and/or services of the website and for the breach of these terms and conditions.